

Midwest Region Claims Contacts IA, IL, IN, MI, MN, ND, NE, SD, WI

Agent Reference Sheet – For Agent Use Only

**Steve Sharpe**

Regional Claims Service Manager

Stephen.sharpe@safeco.com

Office: 317-816-3598

Mobile: 317-649-1308

Rick Osterholt

Claims Senior Manager

Auto Physical Damage Claims –Field

richard.osterholt@safeco.com

Mobile: 314-267-2330

Jay Hatfull

Claims Senior Manager

Bodily Injury

Jay.Hatfull@safeco.com

Office: 317-428-2885

Robert Hamel

Claims Manager

Fastpath Property Claims

Robert.hamel@safeco.com

Office: 317-805-2825

Paul Lucas

Claims Senior Manager

Auto Physical Damage Claims –Inside

Paul.lucas@safeco.com

Office: 317-805-2728

Aaron Pickel

Claims Team Manager

National Auto Center

aaron.pickel@safeco.com

Office: 317-660-3115

Brandon Cook IA, IL, IN, ND, NE, SD, WI-

Unit Manager

MedPay

brandon.cook@libertymutual.com

Office: 509-944-9387

Paul Gaipo IA, IL, IN, ND, NE, SD, WI-

Unit Manager

MedPay

paul.gaipo@safeco.com

Office: 509-944-9384

James Crismali MN, MI-

Unit Manager

PIP/NoFault

James.crisimali@libertymutual.com

Office: 800-304-2896

Jeanne Kmiec

Claims Manager III

Property Field

Jeanne.kmiec@safeco.com

Office: 972-808-4104 | Cell: 407-739-2963

Glass

1-888-516-7873 (Preferred)

GlassCCT@Libertymutal.com

**(8:00 AM to 5:00 PM EST Mon – Fri)

Roadside Assistance:**Live Event:** 877-762-3101

Tip: Advise you are an agent calling on behalf of the customer and wish to speak to someone on the alert/escalation Team...

Existing Complaint/Damages: 888-551-1050

Sales Contacts – Indiana – Midwest Region

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Region Manager

Jeff Jansing
E-mail: jeffrey.jansing@safeco.com
Office: (317) 816-3629



Territory Manager

Andrea Davis
E-mail: andreas.davis@safeco.com
Office: (812) 390-6112



Territory Manager

Pam Dobbin
E-mail: pamela.dobbin@safeco.com
Office: (317) 306-9176



Territory Manager

Benjamin Reynolds
E-mail: benjamin.reynolds@safeco.com
Office: (317) 757-9550



Territory Manager

Heeral Valinetz
E-mail: heeral.valinetz@safeco.com
Office: (317) 617-8719



Agency Specialist

Collin McCartney
E-mail: collin.mccartney@safeco.com
Office: (317) 816-3595

[Return to Menu](#)